Dear Judge Silver:

The Department of Corrections in the state of Arizona does not want medical complaints to leave the institution, and are intercepting sealed outgoing legal mail to ensure this does not happen. Due to your recent decision to order a trial in the Ryan v. Payson's case, you need to know about this (if I can get it out)

I sent the attached complaint to the Arizona Medical Board (see Attachment 1), complete with grievances (having written to them in advance to learn the requirements). And they wrote back (Attachment 2), stating my complaint couldn't be processed because I didn't include the grievances.

The point is that the DOC is so desperate to contain dissemination of medical malfeasance that they will break the law in order that no one knows about it. The mail room opened sealed outgoing legal mail to remove my grievances, rendering my complaint useless.
There is more, of course. Applications for commutation of sentence never arrive at the Board of Commutators and Parole. And the DOC Central Office has never received a grievance from the Yuma Complex. The forms are not available (inmates are told that Complex is the final authority), and if a form is smuggled in from another institution and submitted, it is intercepted in the mail and disappears. Subsequent inquires to the DOC Central Office are futile -- they say they never received it.

We essentially have no medical department. Grievous wounds are left untreated and old men die rather than seek help from medical. A prisoner will pay if he goes to medical for any reason. It is a horrible thing to see a diabetic go into a coma because he was AFRAID to go ask for insulin.

I doubt whether this will make it to you, but on the chance that it might I send it to you. It's worse than you think here.

Sincerely,

[Signature]

Dana Charles DeVoe, AOC 287445
ASPC Yuma, Cibola Unit (7-D-7)
Post Office Box 8909
San Luis, Arizona 85349-8909

ENCL.
July 8, 2021

Arizona Medical Board
1740 West Adams Street
Suite 4000
Phoenix, Arizona 85007

RE: Complaint Against Prison Doctor Dr. Juaregui

Dear Board Members:

I would like to file an official complaint against prison medical doctor Dr. Juaregui for medical malpractice and deliberate medical indifference. This woman is harming a lot of prisoners, and it needs to be brought to your attention so it can be stopped. Emergency Federal Injunction Relief will be sought from the United States District Court contemporaneous with this complaint.

Mine is but one example amongst many, as I saw, but it is perhaps a typical example of this physician’s indifference. I have a damaged right foot, caused by deformity, dislocations and a severed tendon. This condition was exacerbated by a gunshot wound in the same foot, surgically repaired with pins and plates but with continued nerve damage and resultant neuropathy. I live with daily pain.

Dr. Juaregui decided to take me off pain meds. I have been taking pain meds for years to deal with this foot pain prior to coming to prison, but
This didn't matter to her. She has done this to dozens of prisoners. Instead, she prescribed physical therapy. I underwent physical therapy with a therapist named Farley, who quickly discontinued therapy because he saw it was ineffective and no progress was being made. When I asked for pain meds again because of this, Dr. Jurkewicz declared that I was refusing physical therapy. When I brought physical therapist Farley to her personally to refute this, she called me a trouble maker and threw me out of the medical department.

Doctor Jurkewicz works for Trinity, and I believe she has been mandated by her employer to discontinue medications in order to reduce costs. I say this because dozens — indeed hundreds — of prisoners are being similarly treated; and suffering as a result. Profits are being prioritized over patient's medical needs.

I ask that you look into this and take appropriate action. Medical malpractice is being committed in this prison, and the men are needlessly suffering as a result. Please let me hear from you soon.

Sincerely,

[Signature]

Urine Chamber Unit, ACC 287445
ASPC Yuma: Circula Unit (797-3)
Post Office Box 9904
San Luis, Arizona 85349-9904
On 3/23/21, I was informed that my pain medication "Lipitor" was to be cut and then stopped entirely. I take this for severe nerve damage due to carpal tunnel and neuropathy as a result of a gunshot wound and more recent car accident. On 3/23/21, I was informed of this change by Lt. Mesa of Correctional Health. She stated "the doctor doesn't think you need it." However, I've never been examined by the new doctor or sent out to a neurologist to determine the extent of my nerve damage. This is a 20 year medical situation; I was initially medicated for this during my detention at Maricopa County Jail. Additionally, I have continued the meds, and have been reissued the meds prescription multiple times in the year I've been here at ASPC Yuma. Currently, I am being denied my medication twice daily without explanation or examination.

Please re-install my full dosage as prescribed for the past year. 400 mg twice daily.

Thank you.
Arizona Department of Corrections  
Rehabilitation and Reentry  
Inmate Formal Grievance Response

<table>
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<tr>
<th>INMATE NAME (Last, First M I) (Please print)</th>
<th>ADCRR NUMBER</th>
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<tr>
<td>Devoe, Dana C.</td>
<td>287445</td>
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<tr>
<th>INSTITUTION/UNIT</th>
<th>CASE NUMBER</th>
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<tbody>
<tr>
<td>ASPC-Yuma Cibola</td>
<td>21-028169</td>
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**SUMMARY OF COMPLAINT**
This response is to the medical grievance received on 03/25/2021. This grievance is in regards to your Gabapentin dose being lowered. You state you have neuropathy as a result of a gun shot wound. You state that your Gabapentin dose was lowered and advised by medical staff that the provider is tapering you off and will eventually take you off of it completely. You are requesting for your dose of 900mg twice daily to be re-instated.

**INMATE PROPOSED RESOLUTION**
You are requesting for your Gabapentin dose to be re-instated to 900mg twice daily.

**INVESTIGATIVE ACTION**
I have fully reviewed your electronic medical record. You were originally seen on 02/11/2020 by chronic care provider NP Smalley and she originally prescribed your Gabapentin. You have been taking Gabapentin 900mg twice daily since 32/11/2020. You were recently evaluated and assessed by provider Jauregui on 03/23/2021 for neuropathy pain to right foot secondary to injury. Provider Jauregui reports a high dose of Gabapentin for nerve pain is being administered and would like to taper you off your Gabapentin until completely off of your medication. You are still currently on the same dosage as you are taking Gabapentin 600mg three times a day with an expiration date of 04/28/2021.

**FINDINGS & DECISION**
Mr. Devoe, you have been scheduled on provider Jauregui's appointment line to be re-evaluated for your neuropathy and discuss your Gabapentin medication adjustment changes. If you develop any new symptoms or have further concerns, please use the HNR process so that you can be re-evaluated by medical for your concerns.

In accordance with Department Order 802, Inmate Grievance Procedure the decision of the Contract Facility Health Administrator is final and constitutes exhaustion of all remedies within the Department.

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<th>STAFF NAME (Last, First M I) (Please print)</th>
<th>SIGNATURE</th>
<th>DATE (mm/dd/yyyy)</th>
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<tbody>
<tr>
<td>M Meza</td>
<td>Meza RN</td>
<td>03/26/2021</td>
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</table>

802-2  
2/7/21
Description of Grievance

On 2/11/2020 I was seen by change care provider N.S. Smiley for nerve damage/numbness on left hand. Change care provider recommended a change in the medication to prevent numbness. I was advised by RN Moss that Prednisone is going to decrease, taper, and continue to slowly reduce medication. Medication was interrupted then reduction from 10mg every 6 hours to 3mg every 6 hours. Then medication has been interrupted again and now dose is to be lowered and times of dose changed again. I have severe nerve damage due to long history of prednisone that fell prior, screws and plate was right ankle, and a snapped tendon in wound that causes dislocation of foot that runs up back of leg.

Proposed Resolution

Date returned 2/29/21 to BCC. Dr. A. C. O. E. to E. P. M. E. completed with loud jet. I have no argument with each given 10mg daily. My question is to be continued. I request my medication at the prescribed dosage. 5th and 14th recommendations of not process right to be free of dislocation. 8th, 14th, process right to be free of dislocation. Prednisone to prevent dislocation of foot and a not harmed by any statutes of limitation as long as they do not be due to include on description.

INMATE'S SIGNATURE

DATE: 2/12/21

GRIEVANCE COORDINATOR'S SIGNATURE

DATE: 2/12/21

STAFF MEMBER'S SIGNATURE

DATE: 2/12/21
Case 2:12-cv-00601-ROS   Document 3928   Filed 07/23/21   Page 8 of 12

Arizona Department of Corrections
Rehabilitation and Reentry
Inmate Formal Grievance Response

INMATE NAME (Last, First M.I.) (Please print)
Devoe, Dana

ADCRR NUMBER
287445

INSTITUTION/UNIT
ASPC/Yuma Cibola 7C43L

CASE NUMBER
21-028169

SUMMARY OF COMPLAINT
You state on 02/11/2020 you were seen by the NP for nerve damage and you were advised by RN Meza that provider Jaueraqui would be lowering your Gabapentin then tapering you off Gabapentin. You state medication was interrupted and changed to a lower dose.

INMATE PROPOSED RESOLUTION
You are requesting to continue your Gabapentin at the higher dose

INVESTIGATIVE ACTION
Review of your electronic health records, provider appointments and medication orders

FINDINGS & DECISION
I have reviewed your concerns and medical records. You were seen on 03/23/2021 by the onsite provider for right foot pain. Your recent podiatry appointment was discussed and you were advised that conservative management recommended by Ortho, surgical option was not recommended. You were also advised that the Gabapentin would be renewed at a lower dose with a goal to eventually be off the Gabapentin in the future. You were also advised you would need to be re-evaluated next visit, a detailed history and complete Physical Exam related to reported neuropathy. On 04/01/2021 your Gabapentin was changed form 500mg 3 times/day to 600mg 2 times/day. I do not see where there was an interruption in medication. On 04/01/2021 you were seen by the same provider for a follow up that was discussed in previous visit regarding full history and physical exam to determine need of Gabapentin. During this appointment you refused to be evaluated, requesting the provider fill out papers written by you. You continued to refused to be evaluated stating you only wanted answers. You were unwilling to discuss other treatment options or alternatives. You were advised in order to be able to determine need and correct dosing of Gabapentin the full evaluation would need to be completed and you were made aware this Gabapentin order expires at the end of April. You are currently scheduled for a 3 week follow up for a full evaluation. Please be willing to work with the provider so the correct medication and dosage can be determined for your medical concerns. If at any time before your next appointment there is a change to your condition please utilize the HNR process to be evaluated by medical.

In accordance with Department Order 802, Inmate Grievance Procedure the decision of the Contract Facility Health Administrator is final and constitutes exhaustion of all remedies within the Department.

STAFF NAME (Last, First M.I.) (Please print)
Myers, Carla

SIGNATURE
Carli Myers RN

DATE (mm/dd/yyyy)
04/21/2021

Director of Nursing
2/7/21
Case 2:12-cv-00601-ROS   Document 3928   Filed 07/23/21   Page 9 of 12

ARIZONA DEPARTMENT OF CORRECTIONS

Inmate Grievance Appeal

The inmate may appeal the Warden's, Deputy Warden's or Administrator's decision to the Director by requesting the appeal on this form.

Please Print

INMATE'S NAME (Last, First M.I.) (please print)  ADC NUMBER  CASE NUMBER  DATE (mm/dd/yyyy)

DEVL U. DANA C.  2879945  21 028069  07/23/21

INSTITUTION

ASPC Yuma CIBERTA

TO: Contract Facility Health Administrator, Dr. Jorden MD. Yuma Unit

I am appealing the decision of [Contract Facility Health Administrator, Dr. Jorden, MD, Yuma Unit] for the following reasons:

Please re-examine my prescription for Compramine CR original dosage 100 mg. from 50 mg. dosage. Compramine CR original dosage I take from 8:00 AM - 1:00 PM. My health has not improved and my doctor, Mr. Michael, said that I need this dose.

I am appealing my case for book exchange. I was denied for request on 4/13/21. My cell is never clean. The book exchange is never being carried out. The books that they come is always dirty. I have been going to the library and never getting a book.

INMATE'S SIGNATURE

DATE (mm/dd/yyyy)  GRIEVANCE COORDINATOR'S SIGNATURE  DATE (mm/dd/yyyy)

[Signature]  07/23/21  Cow Motion 3 # 7071  04/23/21

RESPONSE TO INMATE BY

LOCATION

STAFF SIGNATURE

DATE (mm/dd/yyyy)

DISTRIBUTION: INITIAL: [Handwritten: White CIP - Grievance Coordinator]  [Handwritten: Initial: Inmate]

FINAL: [Handwritten: White: Inmate]

Grievance File
Arizona Department of Corrections
Rehabilitation and Reentry
Inmate Formal-Grievance Response

INMATE NAME (Last, First M.I.) (Please print)
De Voe, Dana

ADCRR NUMBER
287445

INSTITUTION/UNIT
Cibola 7D/07L

CASE NUMBER
20-026199-21-028169

SUMMARY OF COMPLAINT
You have submitted an appeal to have your Gabapentin medication re-prescribed your original amount of Gabapentin.

INMATE PROPOSED RESOLUTION
Prescribe Gabapentin at 3 tabs of 300mg TID.

INVESTIGATIVE ACTION
Review of electronic medical records, to include consults, medications, scanned documents and provider notes

FINDINGS & DECISION
I have reviewed your medical records as described. I have reviewed your consults and see that you have gotten Physical therapy on site and have your follow up appointment this week. You are currently still prescribed Gabapentin at 1 tab 400mg BID. After reviewing the provider's notes the last encounter she still was unable to fully evaluate you. You do have an upcoming appointment with the provider to re-evaluate and review your pain management. You also have your upcoming physical therapy appointment.

In accordance with Department Order 802, Inmate Grievance Procedure the decision of the Contract Facility Health Administrator is final and constitutes exhaustion of all remedies within the Department.

STAFF NAME (Last, First M.I.) (Please print)

SIGNATURE

DATE (mm/dd/yyyy)
5-29-21

802-2
2/7/21
July 13, 2021

Arizona Department of Corrections
Inmate: Dana Charles DeVoe
ADC# 287445
ASPC: Yuma
Unit: Cibola (7-D-7)
P.O. Box 8909
San Luis, AZ 85349-8909

Re: Recent complaint.

Dear Ms. DeVoe:

The Board has received your complaint against a licensed Medical Doctor/Physician Assistant. We must inform you that we cannot process your complaint at this time because you have not provided us with documentation establishing that you have exhausted all internal Department of Corrections’ grievance procedures. A.R.S. §31-241 requires you to exhaust all of those procedures and provide appropriate documentation to that effect before you may file a complaint with this Board. Therefore, we are returning your complaint to you with a copy of the statute.

If you complete all internal Corrections Department’s grievance procedures and wish to pursue your complaint after completing that process, please re-file your complaint along with a copy of the final department grievance response attached. If we receive both of those documents, the Board will conduct an appropriate investigation and take appropriate action. Thank you.

Respectfully,

Ida Eskava
Intake Officer
Arizona Medical Board
Prior to submitting a complaint, please make sure you have exhausted all internal grievance procedures. The Arizona Medical Board is restricted by statute from investigating a complaint from an inmate unless proper procedures have been done. If you have exhausted all internal grievance procedures, you must provide the final letter from the Director indicating such. Thank you.

31-241. Inmate complaints to boards: procedure
A. An inmate shall exhaust all internal department grievance procedures before filing a complaint with any of the following boards:
1. The state dental board established by section 32-1203.
2. The Arizona regulatory board of physician assistants established by section 32-2502.
3. The Arizona medical board established by section 32-1402.
4. The state board of nursing established by section 32-1602.
5. The board of occupational therapy examiners established by section 32-3402.
6. The Arizona board of osteopathic examiners in medicine and surgery established by section 32-1801.
7. The Arizona state board of pharmacy established by section 32-1902.
8. The state board of psychologist examiners established by section 32-2062.
9. The medical radiologic technology board of examiners established by section 32-2802.
B. If an inmate files a complaint with a board pursuant to subsection A of this section, the inmate shall attach a copy of the final department grievance response to the complaint.